im paying for 6 med down 786 up that 10 dollar more for hight speed and im not getting it. im a disability person and there, trying to get only money out of me, and deliver a bad servece to me what give and wen, i call tech support on phone thay say what the problerm 3 times and then hangt me up or say we cant help you or, says we need to put in a ticket and some one will call you cback in 24 to 48 hours, wen that do thay never get fixed and never get a call back like thay says. and never get my 6 meg 786 up that 10 dollor more for that hight internet on cble modem internet i have comcast high speed in ternet also